



2021 AUGUSTA GREENJACKETS SEASON SEAT HOLDER MANUAL



TABLE ON CONTENTS

Welcome letter.....	3
Season Seat Holder Benefits.....	4
Full Season, Half Season, & 20 Game Schedule.....	5-7
How to Access Tickets.....	8-9
SRP Park Stadium Map.....	10
SRP Park Parking.....	11-12
SRP Park Policies & Procedures.....	13-14
SRP Park Miscellaneous Information.....	15
Ticket Sales Team & Contacts.....	16

#BEEAFAN #WELCOMEHOME

GREENJACKETS BASEBALL IS FINALLY BACK AT SRP PARK FOR THE 2021 SEASON

The Augusta GreenJackets are truly excited to welcome you to the GreenJackets family as we approach the start of the 2021 season! With such a crazy 2020 and long off-season, we wanted to start you off with a comprehensive manual that goes over every detail you need to know about your season seats with the Augusta GreenJackets.

Here are the specific criteria that we will highlight in your Season Seat Holder Manual:

- 1.) Season Seats Schedule
- 2.) SRP Park Stadium Map
- 3.) Miscellaneous Information about your Season Seats
- 4.) Ticket Sales Team Staff and Contacts

The excitement continues to grow as we approach May 4th, 2021, and we hope you are as ready as the GreenJackets staff is to get the season started. It will be an exciting season of unique promotional nights, spectacular fireworks shows, fun giveaways, and memorable experiences for all to enjoy. We pride ourselves on making our gameday experience safe, fun, and enjoyable, and we look to not only continue, but also heighten that experience at SRP Park.

As a season seat holder, you are the foundation of our organization. Being that foundation, you receive the royal treatment, including the greatest discount on tickets, a wide array of benefits, and the opportunity to be a part of our special events before everyone else in the community. It is truly special being a season seat holder with the GreenJackets, and we will do everything in our power to make sure you are taken care of and enjoy every visit to SRP Park. If after reading through this manual you have any additional questions about your season seat package or anything at all, feel free to contact your Account Executive with the Augusta GreenJackets and they will be more than happy to make sure you are taken care of!

Thank you again for your support during this long off-season and in the 2021 season! We are ready to have you back and enjoying baseball here in the CSRA. 2021 will be one awesome year!

GREENJACKETS SEASON SEAT HOLDER BENEFITS

SAME GREAT SEATS, EVERY GAME

This perk means you are guaranteed your seat for all 60, 35, or 20 home games this season. You have no worries about a game that sells out, or not being able to come to a game. Buffer Zones and Social Distant Sections may be affected for this perk.

ACCESS TO APPETIZE FOOD ORDERING APP

This perk is available to all full season ticket holders. Club Seat Holders, VIP Loge, Premier Box, and Batter's Box sections can order delivery to their sections. This will be the new wait service for these sections. Dugout Reserved and Reserved Sections will be able to order mobile pick-up.

PRIORITY PRE-SALE TO NON-GAME DAY EVENTS AT SRP PARK

Full Season Ticket Holders are the first to know about anything going on at SRP Park. Whether it is a concert, college baseball game, show, play, or dinner; full season ticket holders are the first to know and will have a chance to purchase before the public.

TICKET EXCHANGE PROGRAM TO SELECT GAMES (FULL & HALF SEASON PERK ONLY)

Ticket Exchanges are good for Sunday, Tuesday, and Wednesday Games. Ticket Exchanges are based on availability. Ticket exchanges are good for equal or lesser value seating. Ticket Exchanges will be on a very limited basis this season due to our limited capacity. We will not be allowing any exchanges in the month of May.

ACCESS TO ONLINE TICKETING MANAGEMENT SYSTEM

Tickets will be all digital this year. You will have access to our mobile app to scan or transfer tickets from your phone. You will also have availability to print tickets at home and access your tickets with your own personal account.

10% OFF MERCHANDISE IN THE HIVE PRO SHOP

Season Ticket Holders will receive 10% off all purchases made in the hive pro-shop by mentioning and proving they are a holder with their ticket. 10% is only available in season. You cannot combine discounts in Hive Pro Shop.

EARLY ENTRANCE TO GAMES

Gates Open 1 hour early before all games. Season Ticket Holders will get 15 minutes early entry to beat lines and get to their seats.

PERSONAL GREENJACKETS ACCOUNT REPRESENTATIVE

Every Season Seat Holder has a personal rep to answer any questions at any time. You will have a personal connection with your own GJ staff holder who will answer all ticketing needs throughout the season.

WANT MORE BENEFITS? SIGN UP FOR AUTOMATIC RENEWAL AND BECOME A GREENJACKETS MEMBER!

GREEN JACKETS

2021 GAME SCHEDULE

SUN MON TUE WED THUR FRI SAT

MAY

2	3	4	5	6	7	8
COL 2:05	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05
9	10	11	12	13	14	15
COL 2:05	OFF	MB	MB	MB	MB	MB
16	17	18	19	20	21	22
MB	OFF	FAY 7:05	FAY 7:05	FAY 7:05	FAY 7:05	FAY 6:05
23	24	25	26	27	28	29
FAY 2:05	COL 3:00	COL	COL	COL	COL	COL

SUN MON TUE WED THUR FRI SAT

JUNE

6	7	8	9	10	11	12
CSC 2:05	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 6:05
13	14	15	16	17	18	19
MB 2:05	OFF	COL	COL	COL	COL	COL
20	21	22	23	24	25	26
COL	OFF	CSC	CSC	CSC	CSC	CSC
27	28	29	30	31		
CSC	OFF	COL 7:05	COL 7:05	COL 7:05		

SUN MON TUE WED THUR FRI SAT

JULY

4	5	6	7	8	9	10
COL 6:35	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 6:05
11	12	13	14	15	16	17
MB 5:05	OFF	CSC	CSC	CSC	CSC	CSC
18	19	20	21	22	23	24
CSC	OFF	COL	COL	COL	COL	COL
25	26	27	28	29	30	31
COL	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 6:05

BECOME



MEMBER

[803] 349-WINS

GREENJACKETSBASEBALL.COM



SINGLE-A AFFILIATE OF THE



SEPTEMBER

1	2	3	4
FAY	FAY	FAY	FAY
5	6	7	8
FAY	OFF	COL 7:05	COL 7:05
9	10	11	12
COL 7:05	COL 7:05	COL 7:05	COL 6:05
13	14	15	16
OFF	MB	MB	MB
17	18	19	20
OFF	OFF	OFF	OFF

HOME AWAY OFF

* Schedule Subject to Change

NORTH DIVISION

DEL	DELMARVA SHOREBIRDS (BALTIMORE ORIOLES)
FBG	FREDERICKSBURG NATIONALS (WASHINGTON NATIONALS)
LYN	LYNCHBURG HILLCATS (CLEVELAND INDIANS)
SAL	SALEM RED SOX (HOUSTON RED SOX)

CENTRAL DIVISION

CAR	CAROLINA MUDCATS (MILWAUKEE BREWERS)
DE	DOWN EAST WOOD DUCKS (TEXAS RANGERS)
FAY	FAYETTEVILLE WOODPECKERS (HOUSTON ASTROS)
KAN	KANNAPOLIS CANNONBALLERS (CHICAGO WHITE SOX)

SOUTH DIVISION

AUG	AUGUSTA GREEN JACKETS (ATLANTA BRAVES)
CSC	CHARLESTON RIVERDOGS (PAMPANAT RAIS)
COL	COLUMBIA FIREFLIES (KANSAS CITY ROYALS)
MB	MYRTLE BEACH PELICANS (CHICAGO CUBS)



WOW!
internet • tv • phone

2021 20-GAME MEMBER SCHEDULE

GREEN JACKETS

MAY

SUN	MON	TUE	WED	THUR	FRI	SAT	SUN	MON	TUE	WED	THUR	FRI	SAT
	2	3	4	5	6	7	8	9	10	11	12	13	14
	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	COL 6:35
COL 2:05	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 7:05	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:35
MB 2:05	OFF	FAY 7:05	FAY 7:05	FAY 7:05	FAY 7:05	FAY 7:05	FAY 6:05	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:35
FAY 2:05	COL 31	COL	COL	COL	COL	COL	COL	OFF	COL	COL	COL	COL	COL

JUNE

SUN	MON	TUE	WED	THUR	FRI	SAT	SUN	MON	TUE	WED	THUR	FRI	SAT
	6	7	8	9	10	11	12	13	14	15	16	17	18
	CSC 2:05	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 6:05	MB 2:05	OFF	COL	COL	COL	COL
MB 5:05	OFF	COL	COL	COL	COL	COL	COL	OFF	COL	COL	COL	COL	COL
CSC	OFF	CSC	CSC	CSC	CSC	CSC	CSC	OFF	COL	COL	COL	COL	COL
COL	OFF	COL	COL	COL	COL	COL	COL	OFF	COL	COL	COL	COL	COL

JULY

SUN	MON	TUE	WED	THUR	FRI	SAT	SUN	MON	TUE	WED	THUR	FRI	SAT
	4	5	6	7	8	9	10	11	12	13	14	15	16
COL 6:35	OFF	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 7:05	MB 6:05	MB 5:05	OFF	CSC	CSC	CSC	CSC
COL	OFF	COL	COL	COL	COL	COL	COL	OFF	COL	COL	COL	COL	COL
CSC	OFF	COL	COL	COL	COL	COL	COL	OFF	COL	COL	COL	COL	COL
COL	OFF	COL	COL	COL	COL	COL	COL	OFF	COL	COL	COL	COL	COL

AUGUST

SUN	MON	TUE	WED	THUR	FRI	SAT	SUN	MON	TUE	WED	THUR	FRI	SAT
	1	2	3	4	5	6	7	8	9	10	11	12	13
MB 5:05	OFF	CSC	CSC	CSC	CSC	CSC	CSC	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05
CSC	OFF	KAN 7:05	KAN 7:05	KAN 7:05	KAN 7:05	KAN 7:05	KAN 6:05	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05
KAN 5:05	OFF	CAR	CAR	CAR	CAR	CAR	CAR	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05
CAR	OFF	CSC	CSC	CSC	CSC	CSC	CSC	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05

SEPTEMBER

SUN	MON	TUE	WED	THUR	FRI	SAT	SUN	MON	TUE	WED	THUR	FRI	SAT
	5	6	7	8	9	10	11	12	13	14	15	16	17
FAY	OFF	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05	OFF	OFF	OFF	OFF	OFF	OFF
COL 6:35	OFF	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05	OFF	OFF	OFF	OFF	OFF	OFF
MB	OFF	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05	OFF	OFF	OFF	OFF	OFF	OFF
MB	OFF	OFF	COL 7:05	COL 7:05	COL 7:05	COL 7:05	COL 6:05	OFF	OFF	OFF	OFF	OFF	OFF

OCTOBER

SUN	MON	TUE	WED	THUR	FRI	SAT	SUN	MON	TUE	WED	THUR	FRI	SAT
	18	19	20	21	22	23	24	25	26	27	28	29	30
	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF
	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF
	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF
	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF

BECOME A MEMBER

[803] 349-WINS

GREENJACKETSBASEBALL.COM

LOW-A EAST LEAGUE

NORTH DIVISION

- DEL DELMARVA SHOREBIRDS (BALTIMORE Orioles)
- FBG FREDERICKSBURG NATIONALS (WASHINGTON Nationals)
- LYN LYNCHBURG HILLCATS (CLEVELAND Indians)
- SAL SALEM RED SOX (BOSTON Red Sox)

CENTRAL DIVISION

- CAR CAROLINA MUDCATS (MILWAUKEE Brewers)
- DE DOWN EAST WOOD DUCKS (TEXAS Rangers)
- FAY FAYETTEVILLE WOODPECKERS (HOUSTON Astros)
- KAN KANNAPOLIS CANNONBALLERS (CHICAGO White Sox)

SOUTH DIVISION

- AUG AUGUSTA GREENJACKETS (ATLANTA Braves)
- CSC CHARLESTON RIVERDOGS (TAMPA Bay Rays)
- COL COLUMBIA FIREFLIES (KANSAS CITY Royals)
- MB MYRTLE BEACH PELICANS (CHICAGO Cubs)

HOME PLAN A
HOME PLAN B
HOME PLAN C
AWAY
OFF

* Schedule Subject to Change

SRP SRP PARKS & RECREATION

Health HEALTH CARE UNIVERSITY

Coca-Cola

EZGO

TaxSlayer

WOW! internet + tv + phone

SRP FEDERAL CREDIT UNION

GREENJACKETS SINGLE-A AFFILIATE OF THE **A**

ONLINE/ DIGITAL TICKETING

As a GreenJackets Season Ticket Holder, you are given account management access with our ticketing software company, Tickets.com. Tickets are all digital this year giving you the availability to manage your ticket plan. Ranging from scanning tickets on your phone, forwarding your tickets to clients, family, or friends, to establishing a “Friends” list of your most frequent senders, or even printing from home. Login, forwarding, and printing information will be provided in a separate packet, giving you a step-by-step process so you can fully use your plan during the 2021 season.

SETTING UP YOUR ACCOUNT

STEP 1: Visit GreenJacketsBaseball.com, Hover over the Tickets & Promotions Tab, click **Season Ticket Management**. Scroll Down to the Center of the Page and click on the Account Manager Box on the Right-Hand Side of the Page.

OR

STEP 1: Visit https://mpv.tickets.com/?orgid=52690&agency=AGJM_MYTIXX

STEP 2: If you do not have a MyTickets account, click **SIGN UP** on the **LOGIN** page. This will take you to a **NEW ACCOUNT** screen. Enter the required information and click **SAVE CHANGES**.

OR

STEP 2: If you have a MyTickets account your account name is your email address associated with the tickets, but do not know your password, click **FORGOT PASSWORD?** on the **LOGIN** page. Enter the email associated with your account and click **SUBMIT**. Your account number and new temporary password will be emailed to you.

FORWARDING TICKETS

STEP 1: Visit GreenJacketsBaseball.com, Hover over the Tickets & Promotions Tab, click **Season Ticket Management**. Scroll Down to the Center of the Page and click on the Account Manager Box on the Right-Hand Side of the Page.

OR

STEP 1: Visit https://mpv.tickets.com/?orgid=52690&agency=AGJM_MYTIXX

STEP 2: Enter login (typically email address associated with account) and password (see Setting Up Your Account page).

STEP 3: Select **FORWARD TICKETS** from the **TICKET ACTION** dropdown menu. With an event, order or seat expanded, use the checkmarks to select the seat(s) you want to forward.

STEP 4: Select a friend to whom you want to forward the ticket(s). If you already have friends assigned to your account, they will appear in the **YOUR FRIENDS** box. If you want to forward tickets to a new friend, click **NEW FRIEND** and fill out the required information. The number of tickets for your friend will change to the number of forwarded tickets, and the tickets in your inventory will change from **ACTIVE TICKETS** to your friend's name. Afterwards, click **CONTINUE**.

STEP 5: On the Review: Forward Tickets screen, add a message to your friend if desired, review the ticket information for accuracy, and then click **FORWARD TICKETS**. Once the forward is complete, you will receive a confirmation pop-up. Click **MY TICKET INVENTORY** to return to your ticket inventory, or click **MY HISTORY** to review your transaction history, which will now show the forward that you just completed. You will also receive a confirmation email letting you know that your tickets were forwarded. The recipient of the tickets will receive an email with links and instructions for accessing tickets. You may recall tickets at any time.

PRINTING TICKETS AT HOME

STEP 1: Visit GreenJacketsBaseball.com, Hover over the Tickets & Promotions Tab, click **Season Ticket Management**. Scroll Down to the Center of the Page and click on the Account Manager Box on the Right-Hand Side of the Page.

OR

STEP 1: Visit https://mpv.tickets.com/?orgid=52690&agency=AGJM_MYTIXX

STEP 2: Enter login (typically email address associated with account) and password (see Setting Up Your Account page).

STEP 3: Select **PRINT TICKETS** from the **TICKET ACTION** dropdown menu. With an event, order or seat expanded, use the checkmarks to select the seat(s) you want to print. Click, **CONTINUE**.

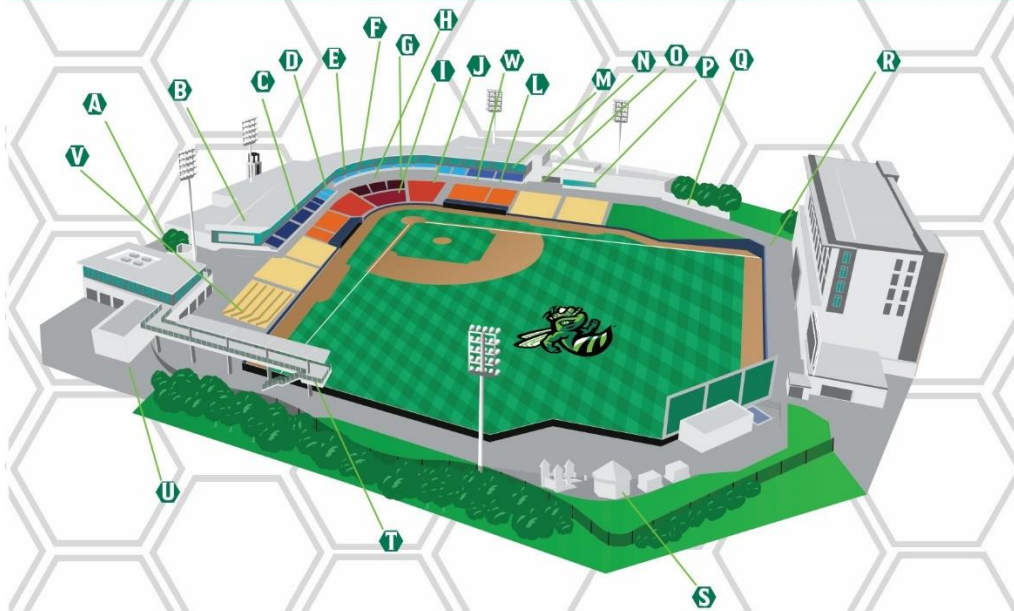
STEP 4: Review the selected tickets, and, if correct, click **PRINT TICKETS**.

STEP 5: To print the tickets, check the box in the **SELECT FOR PRINTING** column for the ticket(s) that you want to print, Once the tickets are selected, click **VIEW & PRINT TICKET**. The Tickets@Home tickets for the selected tickets will now be display.

For all questions, please contact your ticket rep or refer to the website for troubleshooting.

SRP PARK STADIUM MAP

BALLPARK GUIDE



SRP PARK MAP

- A- SWEETWATER BEER GARDEN
- B- MCGAVIN'S PIZZERIA
- C- WOW! CLUB
- D- THE KEGSTAND
- E- THE BEE'S TRO
- F- SHEPARD BLOOD GUEST SERVICES
- G- SRP VIP LOGE BOX SECTION
- H- THE 19TH HOLE
- I- SRP PREMIER BOX SECTION
- J- THE HIVE PRO SHOP
- K- THE SWEET SHACK
- L- TITO'S TAPS
- M- THEMURPHYADVANTAGE.COM LOUNGE
- N- ADMINISTRATIVE OFFICES
- O- SOUTHSTAR FIRST AID STATION
- P- BACK NINE GRILL
- Q- BUDWEISER BACK NINE BAR & LOUNGE
- R- THE GRILL CART
- S- AUGUSTA UNIVERSITY HEALTH KIDS ZONE
- T- TAXSLAYER TERRACE
- U- COORS CORNER FRONT NINE SHACK
- V- E-Z-GO PICNIC PATIO
- W- LAWN ACE LOUNGE



SRP PARK PARKING INFORMATION

PARKING DIRECTIONS FOR SRP PARK

For the 2021 baseball season, here is an updated parking map to show you flows of traffic to our respective parking areas:



PARKING PASSES FOR STADIUM DECK NOW AVAILABLE (REACH OUT TO REP TO LEARN MORE)

Full Season: \$300 Half Season: \$175 20-Game: \$100

From Columbia County, GA (Interstate 20) or Downtown Augusta, GA

Get on I-20 E from Anderson Rd and Nature's Way (4.4 miles) Follow 1-20 E to GA-104 E/Riverwatch Pkwy in Augusta. Take exit 200 from 1-20 E (17.2 miles). Continue on GA-104 E/Riverwatch Pkwy. Follow Riverwatch Parkway to Broad Street and turn left on 13th Street/Georgia Avenue across the bridge.

STADIUM DECK

Drive to Railroad Ave in North Augusta. Take Georgia Avenue and turn right on to E. Buena Vista Avenue. Follow E. Buena Vista Ave and make a right on Riverside Blvd. At the roundabout at the bottom of Riverside Blvd follow it around to Railroad Avenue. The **Stadium Deck** is on the right, directly across the street from The Clubhouse Building.

HOTEL DECK – Formerly known as “Green Lot”

Drive to Railroad Ave in North Augusta. Take Georgia Avenue and turn right on to E. Buena Vista Avenue. Follow E. Buena Vista Ave and make a right on Riverside Blvd. At the roundabout at the bottom of Riverside Blvd follow it around to Railroad Avenue. The **Hotel Deck** is on the right about 100 yards past Center Street.

MEDAC DECK – Formerly known as “Blue Lot”

Turn left on to Bluff Avenue and veer left to Center Street, the **Medac Deck** is on your right.

MUNICIPAL LOT – Formerly known as “Purple Lot”

Turn left on to Bluff Avenue and veer left to Center Street, the **Municipal Lot** is on your left

From Aiken, SC

Follow Park Ave SW and Hayne Ave SW to US-1 S/US-78 W/Augusta Aiken Rd/Richland Ave W (1.4 miles). Follow US-1 S/US-78 W to Floyd Ave (14.0 miles).

STADIUM DECK

Take Atomic Rd to E Buena Vista Ave. Make a right on E. Buena Vista follow that to Riverside Blvd. Make a left on Riverside Blvd. and take it to the roundabout where you merge onto Railroad Ave in North Augusta (1.8 miles). The **Stadium Deck** is on the right, directly across the street from The Clubhouse Building.

HOTEL DECK

Take Atomic Rd to E Buena Vista Ave. Make a right on E. Buena Vista follow that to Riverside Blvd. Make a left on Riverside Blvd. and take it to the roundabout where you merge onto Railroad Ave in North Augusta (1.8 miles). The **Hotel Deck** is on the right about 100 yards past Center Street.

MEDAC DECK

Turn right on Atomic Road and follow that to E Buena Vista Ave. Make a left on to E. Buena Vista Ave, cross Georgia Avenue and make a left on to West Avenue. Take West Avenue and make a left on to Bluff Ave, follow Bluff as it merges into Center Street, the **Medac Deck** will be on your right, adjacent to North Augusta City Hall.

MUNICIPAL LOT

Turn right on Atomic Road and follow that to E Buena Vista Ave. Make a left on to E. Buena Vista Ave, cross Georgia Avenue and make a left on to West Avenue. Take West Avenue and make a left on to Bluff Ave, follow Bluff as it merges into Center Street, the **Municipal Lot** will be on your left, adjacent to Blue Lot/Medac Offices.

From I-20 W

Take I-20 W to Exit 1 - SC-230 S/W Martintown Rd, turn left on SC-230 S/W Martintown Rd and turn right on to West Avenue. Take West Avenue and make a left on to Bluff Ave, follow Bluff as it merges into Center Street.

STADIUM DECK

Turn left on SC-230 S/W Martintown Rd to Metz Drive, turn right on Metz Drive and head towards E. Buena Vista Avenue, make a right on E. Buena Vista Ave, turn left onto Riverside Blvd follow it around to Railroad Avenue. The **Stadium Deck** is on the right, directly across the street from the Clubhouse Building.

HOTEL DECK

Turn left on SC-230 S/W Martintown Rd to Metz Drive, turn right on Metz Drive and head towards E. Buena Vista Avenue, make a right on E. Buena Vista Ave, turn left onto Riverside Blvd follow it around to Railroad Avenue. The **Hotel Deck** is on the right about 100 yards past Center Street.

MEDAC DECK

Turn left on SC-230 S/W Martintown Rd and turn right on to West Avenue. Take West Avenue and make a left on to Bluff Ave, follow Bluff as it merges into Center Street. The **Medac Deck** will be on your right, adjacent to North Augusta City Hall.

MUNICIPAL LOT

Turn left on SC-230 S/W Martintown Rd and turn right on to West Avenue. Take West Avenue and make a left onto Bluff Ave, follow Bluff as it merges into Center Street. The **Municipal Lot** will be on your left, adjacent to Blue/Medac

POLICIES AND PROCEDURES

COVID-19 READINESS PLAN

To protect the safety of our guests and our employees, outlined below is our current process within the park. This outline is for baseball events only.

MASK MANDATED

SRP park is a mask mandated establishment. Face masks covering the nose & mouth must be worn upon entry and walking around SRP park. This includes all employees and patrons of SRP Park.

SOCIAL DISTANCE SEATING

-SRP Park will create a new seating manifest to allow for proper distancing, which will in turn reduce the seating capacity of SRP park.

-Rows and seats will remain vacant to maintain proper distancing between guests

-Seating may change based on state and MLB guidelines

-SRP Park will have Social Distance Sections & Full Capacity Sections

SAFETY

For your safety, hand sanitizing stations will be available around the ballpark. GreenJackets will promote social distancing throughout the concourse when in line to scan tickets or concession stands. Bathrooms will have one enter in and enter out for all available. Stalls and sinks will be blocked off to ensure social distancing. Doors to every restroom will be propped open. GreenJackets promise to sanitize often and frequently the seating bowl, all touch points, restrooms, elevators, club spaces, and handrails.

RAIN OUT POLICY

In the event that five (5) innings of the game are not played, except when the GreenJackets are in the lead at the end of four (4) innings, (details on ticket policy will be available via local media or at the GreenJackets website), the ticket will be good for any of the remaining games in the 2021 season (except for fireworks nights) for equal or lesser value, subject to availability, and are non-refundable. If exchanging for a higher priced ticket or a prime date, an upgrade fee may apply. Rain checks are subject to availability and all service charges or differences in value are non-refundable. Rain Check tickets must be redeemed in person at the Box Office. If a rainout ticket is forwarded electronically, the first ticket to be redeemed in person will be honored. Complimentary Tickets may not be exchanged under any circumstances. Season Seat Holders have the right to exchange their unused season tickets for select 2021 GreenJackets home games. Season seat holders will be notified of these select games at least one month in advance. For more information, call (803) 349-9467.

GENERAL INFORMATION/DISCLOSURES

The holder assumes all risk and danger incidental to the game of baseball, whether occurring prior to, during, or subsequent to the actual playing of the game, including specifically (but not exclusively), the danger of being injured by thrown bats or batted balls, and agrees that Minor League Baseball, Major League Baseball, the City of North Augusta, Agon Sports and Entertainment, the Participating Clubs, their Agents, and Players and other individuals are not liable for injuries resulting from such causes. This ticket does not guarantee giveaway items as they are limited in number and subject to change. This ticket must not be resold or offered for resale on ballpark premises or in a manner or at a price in violation of any Federal, State, or Local law regulation. As per MiLB & MLB rules, no outside food or beverage is allowed inside SRP Park. All bags brought into SRP Park are subject to search.

The holder is admitted on condition and by use of this ticket agrees the holder will not transmit or aid in transmitting any description, account, picture, or reproduction of the Baseball Game (including pre- and post-game activities) to which this ticket admits the holder. Breach of the foregoing will automatically terminate this license. The holder grants permission to the Participating Clubs and their agents to utilize holder's image or likeness incidental to any live or recorded video display or other transmission or reproduction in whole or in part of the event to which this admits the holder. The license granted by this ticket may also be terminated by tendering to the holder the purchase price of this ticket. This ticket may not be used for advertising, promotion (including contests and sweepstakes) or other trade purposes without express written consent of the Augusta GreenJackets.

REFUND POLICY

The Augusta GreenJackets have a strict **no refund** policy. See policy in your agreement.

SRP PARK RE-ENTRY POLICY

SRP Park will have a strict no re-entry policy for GreenJackets home games and SRP Park Special Events. Fans will not be allowed back into SRP Park once leaving the stadium unless it is for a medical emergency.

SMOKING POLICY

SRP Park will have a designated smoking area located on the 3rd base side of the ballpark, behind the Budweiser Back Nine Bar & Lounge. Smoking is not permitted anywhere else in SRP Park.

OUTSIDE FOOD/BEVERAGE POLICY

For the safety of our fans, the Augusta GreenJackets will not allow outside food and beverage to enter SRP Park.

CLEAR BAG POLICY

Large bags will not be allowed in the facility. Diaper bags and strollers are an exception. Small purses will be allowed and will be checked upon entry. All other large bags, backpacks must be left outside the ballpark.

SRP PARK MISCELLANEOUS INFORMATION

BOX OFFICE HOURS

The SRP Park Box Office is located at 187 Railroad Avenue, North Augusta, SC, 29841 and will be open during the following times:

Game-Days –

Monday-Friday: 9:00AM-End of the 8th Inning Saturday-Sunday: 10:00AM-End of the 8th Inning

Non-Game-Days –

Monday-Friday: 9:00AM-5:00PM Saturday-Sunday: CLOSED

SHEPARD COMMUNITY BLOOD CENTER GUEST SERVICES

The Shepard Community Blood Center Guest Services Room, located directly behind home plate next to The Bee'stro, is your direct information center for the Augusta GreenJackets and SRP Park. If you have a question or need help in any way during your time at SRP Park, stop by and we will be happy to help.

AUGUSTA UNIVERSITY HEALTH KID'S ZONE

The Augusta University Health Kid's Zone, located in center field, is an area of the ballpark that will allow kids to have some extra fun at SRP Park with a full array of inflatables and is the perfect place for kids to be kids.

SOUTHSTAR EMS FIRST AID

Located behind Section 105, the SouthStar EMS First Aid Room will be available to an individual who needs medical attention during an Augusta GreenJackets game or an SRP Park special event.

THE HIVE PRO SHOP

This 1,462 sq. ft. space is a shopper's paradise for anything GreenJackets. Located behind Section 101, the Hive Pro Shop offers a multitude of different and unique items from GreenJackets logo golf balls to Nike GreenJackets Polos. The Hive Pro Shop will be open during the following times:

Game Days –

Monday-Friday: 9:00AM – 30 Minutes Before Game, Re-Opens When Gates Open – 30 Minutes After Game Concludes

Saturday-Sunday: 30 Minutes Before game, Re-Opens When Gates Open – 30 Minutes After Game Concludes

Non-Game-Days –

Monday-Friday: 9:00AM – 5:00PM Saturday-Sunday: CLOSED

LOST AND FOUND

Lost and Found is located at the Shepard Community Blood Center Guest Services Room.

TICKET SALES STAFF CONTACT INFORMATION



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SRP PARK CONTACT INFORMATION

SRP PARK
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NORTH AUGUSTA, SC 29841

Phone: (803) 349-WINS (9467)



[Main Website – milb.com/augusta](http://milb.com/augusta)



[Member Website – gimembers.com](http://gimembers.com)



[SRP Park Events – thesrppark.com](http://thesrppark.com)



[Hive Pro Shop – hiveproshop.com](http://hiveproshop.com)



[Augusta GreenJackets](https://www.facebook.com/AugustaGreenJackets)



[@GreenJackets](https://twitter.com/GreenJackets)



[augustagreenjackets](https://www.instagram.com/augustagreenjackets)



[Augusta GreenJackets](https://www.youtube.com/AugustaGreenJackets)



[gogreenjackets](https://www.snapchat.com/add/gogreenjackets)